



CLIENT PREPARATION CHECKLIST FOR THERMAL REMEDICATION OF BEDBUGS

Client Name: _____ Room/Apt. # (If applicable) _____

Preparation completed by: _____ Date: _____

Preparation list for thermal remediation of your structure. Heat Relief will remediate your structure with heat and will bring the ambient temperature to 60 C (140 F). Heat Relief wants to ensure a successful treatment is performed and requires delicate items to be removed.

ITEMS THAT NEED TO BE REMOVED FROM THE STRUCTURE:

- Persons (must put on freshly laundered clothes which have been protected from bedbugs), animals, including fish in aquariums (cats and dogs must be combed morning of treatment), plants
- Medicines and vitamins
- Candles, wax items, crayons
- Aerosol cans, combustible items, cigarette lighters, solvents
- Photographs which are NOT behind glass or in an album
- Exposed perishable food, carbonated beverages, alcohol, food that melts. All can be put in the fridge. All other food can stay as is.
- Valuable oil paintings

ITEMS THAT NEED TO STAY IN THE STRUCTURE:

- Computers & Electronics – Ensure they are unplugged. Appliances can stay plugged in.
- Briefcases & Backpacks

PRECAUTIONARY ITEMS:

- Drain Waterbeds – not doing so will prevent the frame from reaching lethal temperatures
- Partially deflate air beds
- Guitars with external art or signatures will be inspected and removed.

To achieve lethal temperatures through every item and every surface Heat Relief will shift, turn, and upend items as necessary. Example: drawers, shelving and closet contents, if packed tightly we will place them on the floor so blowers can move the heat through the items.

Please consult a Heat Relief representative if you are unsure about an item that may be affected by our thermal remediation.

Unless instructed otherwise, Please do not stand up or move beds and bedding, or disturb other items in the space unless necessary to complete the preparation checklist.

Items that are being removed from the premises before application must be inspected for the pest being treated. If found infected by the pest that is being treated, the items must be treated before entering back into the structure. If it is not treated, Heat Relief will not be able to guarantee its service in the structure.

To ensure we penetrate into the structure, our technicians may need to move household items around. Heat Relief technicians will take the utmost care of your household items and surroundings during this process, but Heat Relief is not responsible for any damages that may occur during this process nor are they liable to clean the structure due to dirt and dust from disturbing the household items. We will place household items back as close to their original location as possible.

See the list of items below that **we** may need to relocate to ensure heat penetration in the structure.

If Able:

- Stand-up mattresses and box springs
- Move furniture away from walls
- Remove items from closets
- Tip sofas, and couches and remove cushions

Since we use fans to move heated air within the structure to ensure we have heat evenly displaced, please ensure that all loose papers, wall hangings and ornaments or any other lightweight items that can be moved by airflow are safely secured.

PREPARATION OF CLOTHING

Put all clothes through the dryer for a minimum of 10 minutes, bagged up in garbage bags and tied tight. This means we will not have to go through each piece of clothing in the heat, which can make a room very crowded. Some clothes cannot go through the dryer. This is fine, we will move these clothes around in the heat. It will be on top of the bed when we are done.

All hanging clothes on hangers can stay hanging and do not need to be prepared.



Day of treatment, we suggest you have a fresh set of clothes that have been put in the dryer before leaving.

It is the client's responsibility to notify Heat Relief of any fire sprinklers, heat sensors, alarm systems or any other items that may be adversely affected or damaged by heat. We have covers for these systems.

Heat Relief may apply a rescheduling fee if the structure is delayed due to the client's negligence in preparing the structure to the above instructions.

A cancellation fee of \$250 is applied if the heat treatment is cancelled less than 48 hours before.

Heat Relief assumes no liability for damage to the structure(s), faulty electrical systems, pipes and plumbing. Heat Relief assumes no responsibility for damage to household articles or items.

Heat Relief is not responsible for cleaning the structure once the remediation is finished; the responsibility is on the client to clean the structure.

I/we have read, reviewed and fully understand and agree to the provisions contained within this form. I/we agree to have Heat Relief thermal remediate our structure and understand the provisions within this form and agree to hold Heat Relief and any others involved in this project free and harmless of any liabilities associated with the project.

Signature(s) _____ Date: _____

Witness _____

Ph.1-(647)-205-6384

Email: heatreliefontario@gmail.com

Heat Relief Thermal Remediation LTD